

How Allen E3 is Transforming the Hospital Experience



Doubled the national average

for improvement in
Medication Communication



94% Discharge Satisfaction

rating



vs 87% national average

90% rating

for Recommendation



18 points higher
than the national average

34% improvement



in **Quietness**
in one year

18% improvement



in one year for
Overall Rating

25% improvement

in **Responsiveness**
since deployment



Improvement in 8 HCAHPS
categories since
deployment

Single hospital

\$894,693

in **incentive payments**
in 2 years alone



Educational
Video usage
more than
tripled in 1
year

81% of patients

say E3 provided **valuable information** about their health condition.



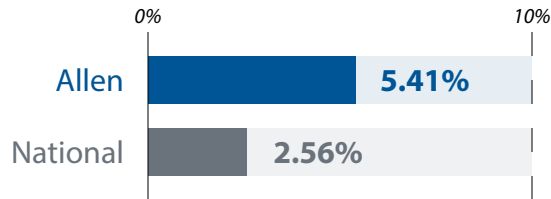
2,411 minutes of **nursing time saved**
by utilizing Allen
virtual housekeeping
requests.



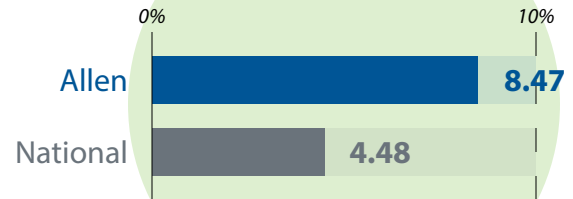
Actual results from Allen clients. Individual hospital results will vary.

Allen Customers Outperform National Averages in HCAHPS Improvement

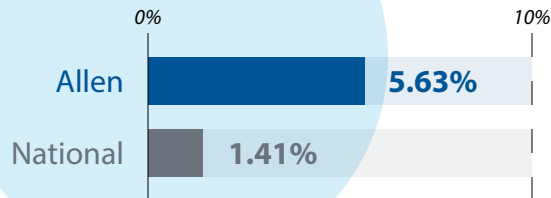
Nurse Communication



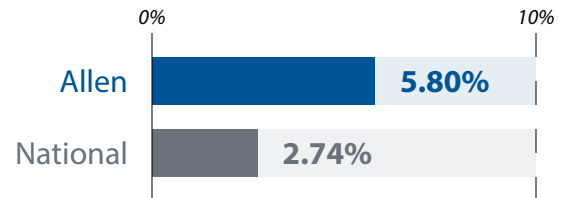
Responsiveness



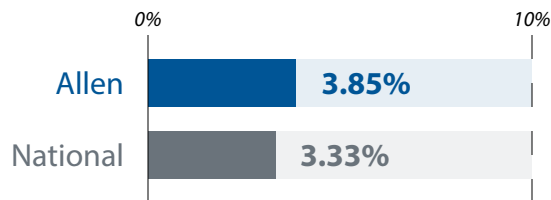
Recommendation



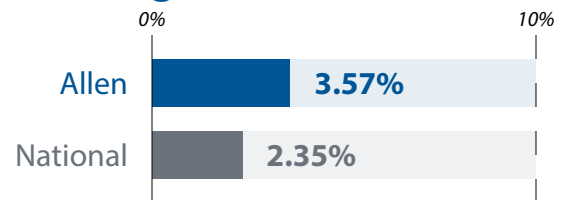
Cleanliness



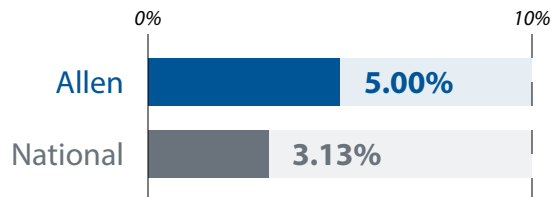
Quiet at Night



Discharge Readiness



Medication Communication



Overall Rating

